



FOUNDERS TYRES WARRANTY CLAIM FORM

CLAIM NUMBER: _____

APPLICANT INFORMATION

APPLICANT NAME: _____

CONTACT NUMBER: _____

ADDRESS: _____

SUBURB: _____ STATE: _____ POSTCODE: _____

PURCHASE INFORMATION

COMPANY PURCHASE FROM (PLEASE SPECIFY):

ATW / OTHER: _____

INVOICE: _____

ATW JOB NUMBER: _____

DATE OF PURCHASE: _____

DATE OF FITMENT: _____

PRODUCT FITTED BY:

- ATW: YES / NO
- OTHER (PLEASE SPECIFY): _____

Please note: A copy of the original proof of purchase must be attached to the application.

VEHICLE INFORMATION

VEHICLE REGO: _____ VIN NUMBER: _____

MAKE: HINO / FUSO / ISUZU

MODEL: _____ BUILD DATE: _____

BODY TYPE:

- MOTORHOME
- TRAY BODY
- CANOPY
- OTHER (PLEASE SPECIFY): _____



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CURRENT KMS ON VEHICLE: _____

ESTIMATED KMS WHEN PRODUCT WAS FITTED: _____

IMPORTANT NOTICE

Tyre claims will require a current copy of a valid weighbridge certificate.

The weighbridge certificate must include:

- Front and rear axle weights
- Total vehicle weight, including tow ball weight if towing.

Please ensure that the certification is current, within 5 days of the claim application date.

FRONT AXEL WEIGHT: _____ REAR AXEL WEIGHT: _____

TOTAL VEHICLE WEIGHT (INC TOWBALL WEIGHT): _____

CLAIM INFORMATION

PLEASE TICK WHERE APPROPRIATE FAULT LOCATION

DRIVERS FRONT: PASSENGERS FRONT:

DRIVERS REAR: PASSENGERS REAR:

PLEASE SPECIFY IF OTHER: _____

PLEASE SPECIFY TYPE OF FAILURE:

FLAT TYRE: TYRE LOSES PRESSURE: DAMAGED VALVE STEM:

SIDEWALL BUBBLE: SIDEWALL CRACK: SIDEWALL FAILURE:

TRED DELAMINATION: TYRE SURFACE UNEVEN: TYRE BALANCE INCORRECT:

OTHER: _____

TYRE PRESSURES

DRIVERS FRONT: _____

PASSENGERS FRONT: _____

DRIVERS REAR: _____

PASSENGERRS REAR: _____



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LOCATION OF WHERE FAULT OCCURRED: _____

ENVIRONMENTAL CONDITIONS WHEN FACULT OCCURRED:

ROAD SURFACE WHERE FAULT OCCURRED:

SEALED ROAD DIRT SAND MUD SNOW

WAS THE VEHICLE TOWING WHEN FAULT OCCURRED: YES / NO

DESCRIPTION OF TOWED EQUIPMENT AND WEIGHT: _____

WAS THE VEHICLE ENGAGED IN 4WD WHEN THE FAULT OCCURRED: YES / NO

WAS THE TYRE PRESSURES LOWERED WHILST THE VEHLCE WAS ENGAGED IN 4WD: YES / NO

LOWERED PRESSURES: FRONTS: _____ REARS: _____

PLEASE DESCRIBE THE SEQUENCE OF EVENTS LEADING UP TO THE FAULT:

PLEASE DESCRIBE WHAT HAPPENED AFTER THE FAULT OCCURRED:



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SUPPORTING DOCUMENTS

ALL TERRAIN WARRIORS REQUIRES IMAGES TO SUPPORT THIS CLAIM APPLICATION. PLEASE SUPPLY IMAGES OF THE FOLLOWING:

Whole Vehicle

- 1 x Front View
- 1 x Rear View
- 1 x Left-Hand Side View
- 1 x Right-Hand Side View

Fail/Damaged tyre location

- 1 x Front View of the failed/damaged area
- 1 x Left-Hand Side View of the failed/damaged area
- 1 x Right-Hand Side View of the failed/damaged area
- 1 x View including the rim closest to the failed/damaged area

Tyre images

- 1 x Front View of the complete wheel assembly / both sides
- 1 x Tred depth with ruler or tred gauge as wear reference
- 1 x Image of the DOT location
- 1 x Image of the tyres size details eg: 37/12.5R17

Additional Images

- Any other images that may be necessary to support your claim.

FOUNDERS TYRES TERMS AND CONDITIONS

Terms and Conditions – Tyre Warranty Claims

1. Claim Submission:

- All tyre warranty claims are processed and submitted by ATW on behalf of the applicant once the application is received in full.
- The acceptance or rejection of any claim is solely at the discretion of Founders Tyres.

2. Claim Decision:

- The final decision regarding the outcome of a claim rests with the Founders Tyres LLC.
- Founders Tyres may request the return of the faulty product for further inspection at the applicant's expense.

3. Additional Costs:

- Approved warranty claims cover the replacement supply of the tyre only.



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- Costs associated with stripping, fitting, balancing, and freight are not included and will incur additional fees.

4. Warranty Period:

- The tyre warranty period is 12months from the time of purchase
- A copy of the original proof of purchase must be supplied with this claim
- Warranty applies to the original purchaser only

5. Acknowledgment and Agreement:

- By signing this document, you acknowledge and agree to the terms and conditions outlined above.

These Terms and Conditions ensures clarity and aligns with the Founders Tyres warranty requirements.

APPLICANT SIGNATURE: _____

DATE: _____

OFFICE USE ONLY:

RECEIVED DATE: _____

RECEIVING STAFF MEMBER: _____

DEPARTMENT: _____