



ALL TERRAIN WARRIORS WARRANTY CLAIM FORM

40 Central Park Drive

Yandina QLD 4561

07) 5446 8666

ABN: 25 082 205 525

CLAIM NUMBER: _____

APPLICANT INFORMATION

APPLICANT NAME: _____

CONTACT NUMBER: _____

ADDRESS: _____

SUBURB: _____ STATE: _____ POSTCODE: _____

PURCHASE INFORMATION

COMPANY PURCHASE FROM (PLEASE SPECIFY):

ATW / OTHER: _____

INVOICE: _____

ATW JOB NUMBER: _____

DATE OF PURCHASE: _____

DATE OF FITMENT: _____

PRODUCT FITTED BY:

- ATW: YES / NO
- OTHER (PLEASE SPECIFY): _____

Please note: A copy of the original proof of purchase must be attached to the application.

VEHICLE INFORMATION

VEHICLE REGO: _____ VIN NUMBER: _____

MAKE: HINO / FUSO / ISUZU

MODEL: _____ BUILD DATE: _____

BODY TYPE:

- MOTORHOME
- TRAY BODY
- CANOPY
- OTHER (PLEASE SPECIFY): _____

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CURRENT KMS ON VEHICLE: _____

ESTIMATED KMS WHEN PRODUCT WAS FITTED: _____

IMPORTANT NOTICE

Suspension claims will require a current copy of a valid weighbridge certificate.

The weighbridge certificate must include:

- Front and rear axle weights
- Total vehicle weight, including tow ball weight if towing.

Please ensure that the certification is current, within 5 days of the claim application date.

FRONT AXEL WEIGHT: _____ **REAR AXEL WEIGHT:** _____

TOTAL VEHICLE WEIGHT (INC TOWBALL WEIGHT): _____

CLAIM INFORMATION

PLEASE TICK WHERE APPROPRIATE FAULT LOCATION

CHASSIS ACCESSORY: **SUSPENSION:** **ENGINE/ DRIVELINE:**

ELECTRICAL: **INTERIOR ACCESSORY:** **BODY FAULT:** **CANOPY FAULT:**

PLEASE SPECIFY IF OTHER: _____

LOCATION OF WHERE FAULT OCCURRED: _____

ENVIRONMENTAL CONDITIONS WHEN FACULT OCCURRED:

ROAD SURFACE WHERE FAULT OCCURRED:

SEALED ROAD **DIRT** **SAND** **MUD** **SNOW**

WAS THE VEHICLE TOWING WHEN FAULT OCCURRED: YES / NO

DESCRIPTION OF TOWED EQUIPMENT AND WEIGHT: _____

WAS THE VEHICLE ENGAGED IN 4WD WHEN THE FAULT OCCURRED: YES / NO

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DESCRIPTION OF FAULT:

PLEASE DESCRIBE WHAT HAPPENED AFTER THE FAULT OCCURRED:

SUPPORTING DOCUMENTS

ALL TERRAIN WARRIORS REQUIRES IMAGES TO SUPPORT THIS CLAIM APPLICATION. PLEASE SUPPLY IMAGES OF THE FOLLOWING:

Whole Vehicle

- 1 x Front View
- 1 x Rear View
- 1 x Left-Hand Side View
- 1 x Right-Hand Side View

Fail/Damaged Parts

- 1 x Front View of the damaged area
- 1 x Rear View of the damaged area
- 1 x Left-Hand Side View of the damaged area
- 1 x Right-Hand Side View of the damaged area

Additional Images

- Any other images that may be necessary to support your claim.

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ALL TERRAIN WARRIORS TERMS AND CONDITIONS

Claim Submission:

- All warranty claims are processed and submitted by ATW on behalf of the applicant once the application is received in full.
- The acceptance or rejection of any claim is solely at the discretion of the supplier/manufacturer.

1. Claim Decision:

- The final decision regarding the outcome of a claim rests with the supplier/manufacturer.
- The supplier/manufacturer may request the return of the faulty product for further inspection at the applicant's expense.

2. Additional Costs:

- Approved warranty claims cover the replacement supply of the part/parts only.
- Costs associated with removing, fitting, testing, and or freight are not included as part of this claim and will incur additional fees.

3. Warranty Period:

- The warranty period is determined by the exclusive terms of the supplier/manufacturer.

4. Acknowledgment and Agreement:

- By signing this document, you acknowledge and agree to the terms and conditions outlined above.

These Terms and Conditions ensures clarity and aligns with the supplier/manufacturer's warranty requirements. For full Terms and Conditions and ATW's Privacy Polices visit www.allterrainwarriors.com.au

APPLICANT SIGNATURE: _____

DATE: _____

OFFICE USE ONLY:

RECEIVED DATE: _____

RECEIVING STAFF MEMBER: _____

DEPARTMENT: _____

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